

LOCALLY ADAPTED COVID-19 VACCINATION INCIDENT MANAGEMENT PROCESS

Purpose:

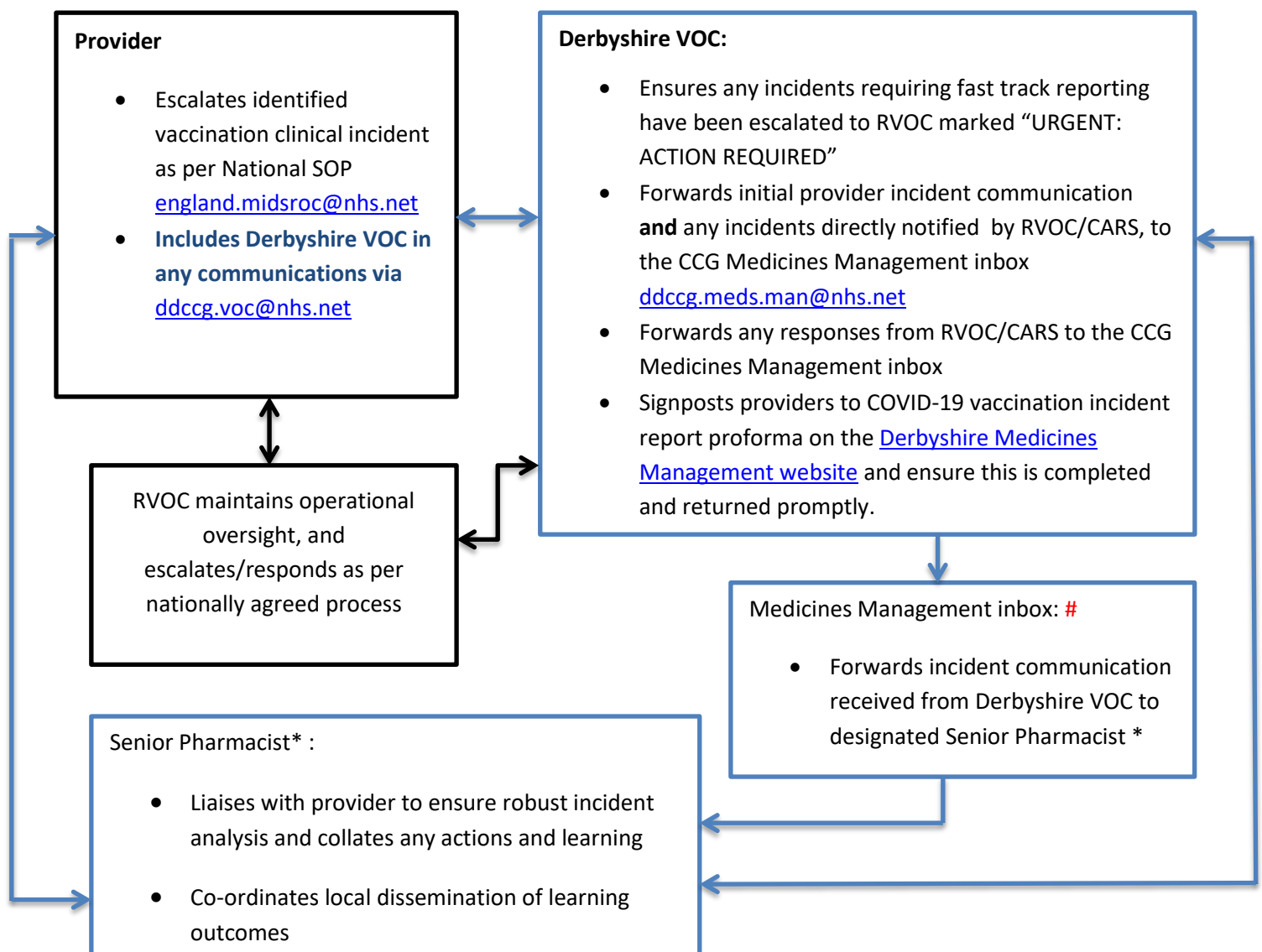
PLEASE NOTE: This process does not replace the NHSE/I Management of COVID-19 vaccination clinical incidents and enquiries standard operating procedure, but is intended to run alongside the national process to encourage a Derbyshire system wide approach.

<http://www.england.nhs.uk/coronavirus/publication/standard-operating-procedure-management-of-covid-19-vaccination-clinical-incident-and-enquiries/>

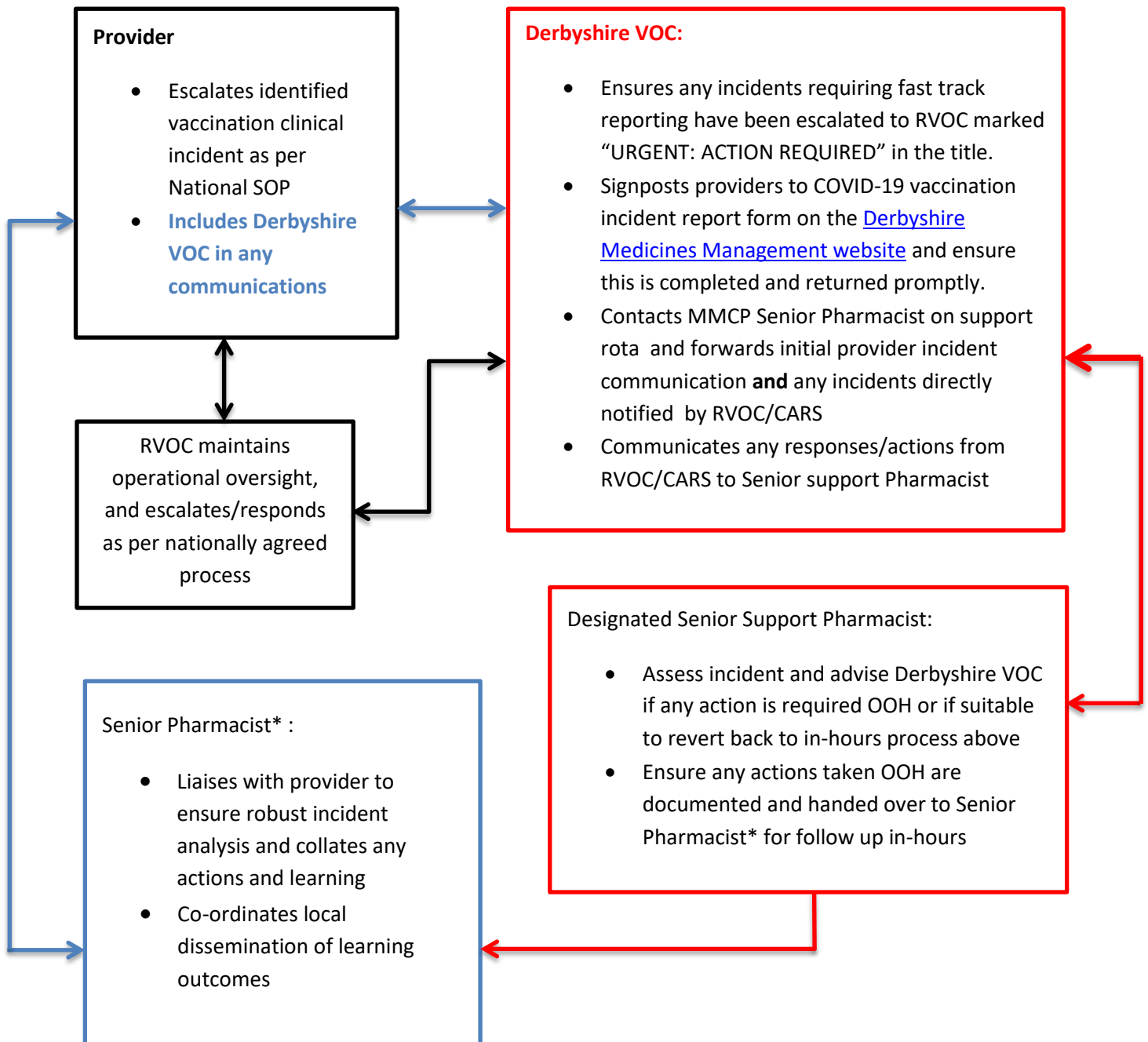
- Collation of incidents across the system to encourage a learning culture
- To ensure local co-ordination of communications following COVID- 19 vaccination related incidents.
- To support timely and appropriate dissemination of applicable learning, and implementation of agreed actions, across the system.

Procedure

In Hours (Monday to Friday 08:00 -16:00)



Out of hours (Monday to Friday 16:00 – 20:00, Saturday & Sunday 08:00 – 20:00)



Key:		Nationally agreed escalation route as per incident management SOP
		Locally adapted incident management process
		Out Of Hours process
	*	Or other designated Senior Pharmacist/Head of service
	#	Not monitored out of hours. Please see OOH process from 16:00