

KEY CONTACTS FOR COVID VACCS SITES

<i>Service</i>	<i>Hospital Hubs</i>	<i>Vaccination Centres</i>	<i>PCN/local vaccs services</i>
<i>Vaccine – supply, ordering & delivery support</i>		<ol style="list-style-type: none"> 1. Queries about the vaccine or associated products being issued by PHE: COVID19PHEsupplies@phe.gov.uk 2. Queries about ImmForm ordering: Helpdesk@immform.org.uk 3. Queries about deliveries of ordered vaccine:NHS.VaccineSupport@movianto.com Tel 01234 587199 or email (need ImmForm account number & postcode) 4. Queries about access to products from sites which NHSE haven't authorised, or wanting access to additional stock should be directed to england.spocksh@nhs.net 	Unipart CS@nhsvaccinesupport.com 7am-7pm Mon-Sun 0800 678 1650
<i>Supply – consumables, PPE (ie non-vaccine)</i>		Unipart CS@nhsvaccinesupport.com 7am-7pm Mon- Sun 0800 678 1650	
<i>IT services:</i>	Covid Vaccs Help Desk Tel: 0300 200 1000 Email: vaccineservicedesk@england.nhs.uk Open hours: 06:00 – 22:00 everyday (incl bank holidays) Can help with queries about: – IT hardware & 4G connectivity (for equipment provided by NHSE), NIMS & NIVS, Pinnacle & Foundry, Data & all other IT services		
<i>All other queries</i>	In the first instance, please contact your Regional Covid Vaccination Operation Centre (RVOC): <ol style="list-style-type: none"> 1. <i>North East & Yorkshire -</i> england.ney-vacc-cell@nhs.net 2. <i>North West</i> Covid-19.MVNW@nhs.net 3. <i>Midlands</i> england.mids covid19voc@nhs.net 4. <i>East of England</i> england.eoe-vacprg@nhs.net 5. <i>London</i> england.london-covid19voc@nhs.net 6. <i>South East Programme</i> england.se-covid19-vacc@nhs.net 7. <i>South East RVOC</i> england.servoc@nhs.net 8. <i>South West</i> england.swcovid19-voc@nhs.net <p>Nat Covid Vacc Operation Centre (NVOC): england.covidvaccs@nhs.net Covid Vaccs Help Desk: (details above)</p>		

